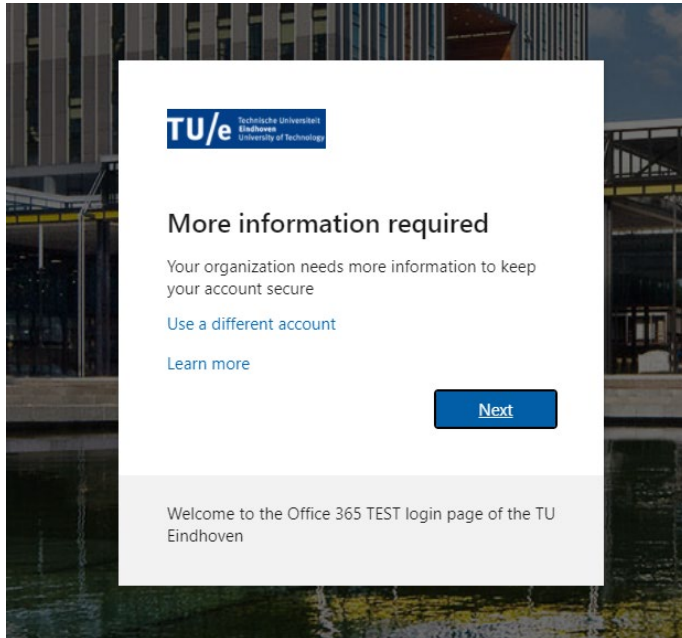


Login to O365 if MFA is already required (after December 15, 2021)

If you want to login to O365 (Outlook, teams, etc.) after MFA is already required and you haven't set up the Microsoft Authenticator yet, you will get a notification when you login that the organization needs more information (as shown in the screenshot below).



If you click on <Next> you will be directed to a screen where you can choose which method, you want to use for MFA. However, for this you first need to install the Microsoft Authenticator app on your phone. You do this as follows:

First, make sure you have two devices nearby: 1) A mobile phone and 2) another device (computer, laptop, tablet).

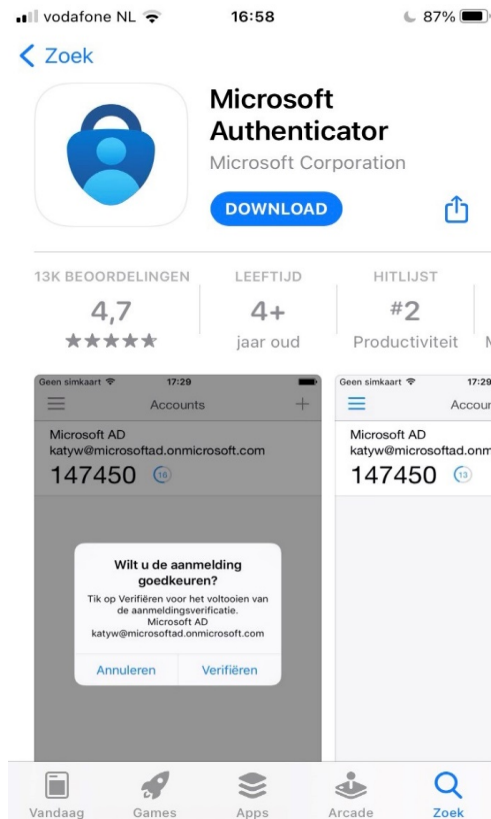
Download the app on your mobile phone.

Install the latest version of the Microsoft Authenticator app on your mobile phone, based on your operating system:

- Google Android. On your Android device go to Google Play to [download and install the Microsoft Authenticator app.](#)

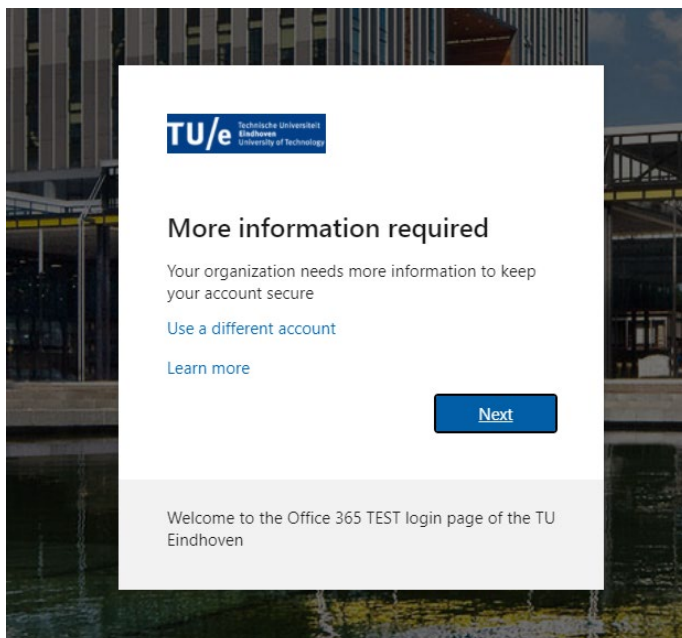


- Apple iOS. On your Apple iOS-device go to the App Store to [download and install the Microsoft Authenticator app.](#)



App installed on your phone?

Then you can continue on your computer/laptop or tablet. If all goes well, you will still see this screen on your computer/laptop/tablet:



On your computer/laptop/tablet, click the <Next> button.

The following screen appears.

TU/e Technische Universiteit Eindhoven University of Technology

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 1: How should we contact you?

- 1 Mobile app
- 2 How do you want to use the mobile app?
 Receive notifications for verification
 Use verification code
- 3 **Set up** Please configure the mobile app.

Next

©2021 Microsoft Legal | Privacy


At 1. you choose for *mobile app*, at 2. for *receive notification for verification* (then you get a notification on your mobile phone, at the other option you have to enter a code every time). At 3. click on <Set up> and then MFA can be set up for the Microsoft Authenticator app.

Here you will see the screen below where you can either scan a QR code or a code. The code will be entered into the app if the QR code scanning doesn't work.

Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for Windows Phone, Android or iOS.
2. In the app, add an account and choose "Work or school account".
3. Scan the image below.

- 1 

If you are unable to scan the image, enter the following information in your app.
Code: _____
Uri: _____

If the app displays a six-digit code, choose "Next".

2 **Next** cancel

Once this has been entered into the app and it indicates that it has been successful, you can click <Next>. You will then end up on the screenshot below again and you can also click <Next>.

TU/e Technische Universiteit Eindhoven University of Technology

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 1: How should we contact you?

Mobile app

How do you want to use the mobile app?

- Receive notifications for verification
- Use verification code

To use these verification methods, you must set up the Microsoft Authenticator app.

Set up Mobile app has been configured for notifications and verification codes.

Next

©2021 Microsoft Legal | Privacy

Next, it checks to see if everything went well. You will receive a request on your mobile phone. You have to approve this request. As soon as you approve it, you will also see this on your computer/laptop/tablet, and you can click on <Next>.

TU/e Technische Universiteit Eindhoven University of Technology

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 2: Let's make sure that we can reach you on your Mobile App device

Please respond to the notification on your device.

Next

©2021 Microsoft Legal | Privacy