



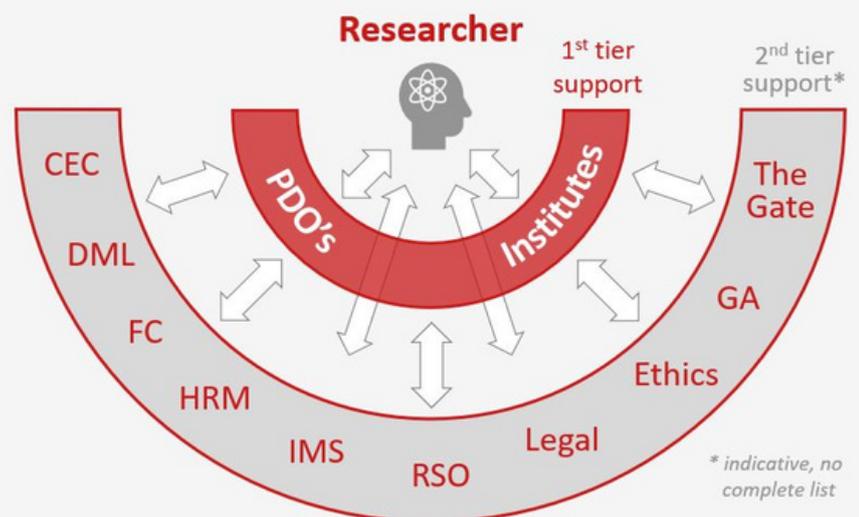
# Research Support Network

**At the TU/e, we strongly believe that excellent research can only be executed in an organization with excellent support. For this reason, we have established the Research Support Network.**

The Research Support Network is the TU/e knowledge network that supports researchers in developing and executing research projects in all project phases. The support is organized in two tiers around the researcher.

**1st tier support** typically is the first point of contact for researchers.

- Departmental Project Development Offices (PDOs) primarily focus on supporting research projects for their disciplines and guide researchers through the whole project chain. Their involvement is typically focused on proposal development or “pre-award” activities, but often goes beyond this where researchers need specific support.
- Institutes focus on starting/joining strategic, thematic and inter-departmental opportunities.
- Institutes and PDOs work together to provide seamless support to researchers.



PDO: Project Development Office  
 CEC: Communication Expertise Center  
 DML: Data Management and Library  
 FC: Finance and Control

HRM: Human Resource Management  
 IMS: Information Management and Services  
 RSO: Research Support Office  
 GA: General Affairs

*\* indicative, no complete list*

**2nd tier support** provides expert support to both researchers directly as well as to 1st tier staff. The 1st tier acts as linking pin, not as gatekeeper, and will be kept in the loop during the support process.



## YOU NEED SUPPORT IN YOUR RESEARCH PROJECT

Do you need help identifying funding opportunities, or do you need feedback on draft proposals?

Do you require legal advice or support with consortium agreements?

Do you need support in data management, or open access policy?

Do you need advice in ethical issues?

Or are you in need of specialist support during any phase of your project?

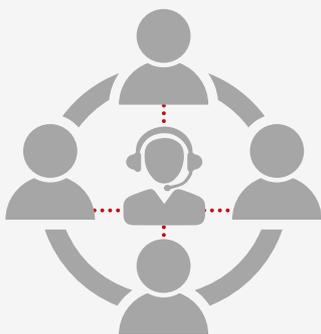
### FIRST TIER SUPPORT

Have a look at the [Who can help me?](#) page (support on departmental level) and contact the support professional at your department with your question. All institutes and departments have Project Development Offices or program managers in place.



### SECOND TIER SUPPORT

In many cases specialist support is needed for specific questions. The first tier support professional will then involve, or refer to, a specific colleague within the Research Support Network. Feel free to directly contact a specific support professional, if you know who can help you with your question.



### YOUR SUCCESS

The Research Support Network offers specialized support for you as TU/e researcher. So if you have a question or you need advice, please reach out and maximize your chances of success!