Cookie Policy – TU/e Learning Management System

Last update: 3 February 2017

This is the website for the TU/e Learning Management System (LMS) provided by Technische Universiteit Eindhoven (also referred to as **TU/e, we/us/our**). We use various cookies when you make use of the LMS through this website. With this Cookie Policy, we would like to inform you what cookies are, what they do, and what kind of cookies we use when we offer you the possibility to make use of the LMS.

When this Cookie Policy refers to "devices", it refers to any computer, smartphone, tablet or other device with internet access, which you may use in order to access the LMS. We may amend this Cookie Policy from time to time.

The most recent version of this Cookie Policy is dated: 3 February 2017, and replaces any previous version(s) thereof.

1   What are cookies?

1.1   Cookies are small files that may be placed on the hard disk of your device each time when you visit our website. Because a cookie is stored on the hard disk of your device, our website server where our website is located can recognise the IP address of your device and the use that you may make of our website. Where we refer to cookies in this Cookie Policy, this includes all similar techniques which store information about your use of the LMS on your device, such as web beacons and pixeltags.

1.2   A cookie may have a certain validity period starting on the moment it is stored on the hard disk of your device. Once the applicable validity period has lapsed, the cookie that it concerns will automatically be deleted from your hard disk by your browser. We use cookies that are valid for the duration of your view of a certain webpage only, your browser session or cookies that remain valid for a longer period of time so that they can easily be recognised at your next visit to our website. In so far as we collect personal data using cookies (such as your IP address, your name and registration data), we process these personal data in accordance with our [Privacy Policy](#).

2   Accepting and blocking cookies

2.1   Most browsers of the devices that are used are standard set to accept cookies automatically. You can adjust this and change your browser settings to reject cookies, to accept or block each type of cookie individually, or that all cookies are removed as soon as you close your browser. If you decide to block or delete all or certain types of cookies, you may experience a loss of functionality of our website or your ability to access it. Another option is to adjust your browser settings to alert you when any type of cookies is being placed.

2.2   More information on managing cookies can be found on the [All About Cookies](#) website. Please note that this informative website is not linked to us in any way and we have no influence on it whatsoever.

3   Cookies on our website

3.1   On our website, we solely use functional cookies, and not any analytical or tracking cookies that would have an impact on your privacy. Functional cookies are needed to offer you a full functioning of the LMS. Therefore, these cookies can be placed without asking your prior consent.

3.2   The cookies on our website will solely be placed by our service provider Instructure, Inc., located in the USA, on our behalf. As a result, the cookies that have been placed on your device, may not only be read out by us, but also by Instructure, Inc. In this respect, we have concluded a data processing agreement with Instructure, Inc, and we have also made arrangements to arrange a legitimate transfer of personal data to Instructure, Inc.

3.3   The table below informs you on which types of functional cookies will be placed, for what purpose, what information will be collected and how long we will retain the information.

#	Type of Functional Cookie	Purpose	Collected information	Validity period
1.	_csrf_token	Used for cross-site request forgery protection updates with ajax requests	None	Expires at the end of your session
2.	deleted_page_title	Used to display a "page deleted" message with the deleted page title, across a page load	previous page title	Page to page
3.	unsupported_browser_dismissed	Used to remember the "dismissal" of the unsupported browser notification, so it does not reappear on every page	Value denoting state of "unsupported browser" warning	Expires at end of your session
4.	last_page_view	Used to store "interaction_seconds" that were tracked but not submitted to LMS before a page reload	Numeric value	Immediate expiration
5.	ui-tabs-*	Used by jquery-ui tabs to keep track of which tab was activated last time the page was loaded	String values denoting last time page was loaded	Expires at end of session
6.	canvas_session	Session ID to maintain session affinity/authentication	String value of an auto generated unique session id	24 hours
7.	log_session_id	Used to keep a persistent session_id across requests, for internal logging	String value of an auto generated unique session id	24 hours
8.	last_known_canvas_host	Used to track which host visitor last visited so that third party sites can determine where to send visitor	String value of last LMS host(name)	24 hours
9.	rldbcv	Respondus lock down browser authentication challenge cookie	String value to create challenge for RLDB	Expires immediately
10.	rldbrv	Respondus lock down browser authentication response cookie	String value to check response from RLDB	Expires immediately

11.	hide_dock_warning	Used by the "demos" environment to remember a UI setting	String value to denote UI settings/preferences	Expires at end of session

4   How can you exercise your rights?

4.1   Please contact us via the contact details below, if you have questions about how we use cookies, process your personal data, or if you would like to inspect, correct or remove your personal data.

You may contact us at:

Technische Universiteit Eindhoven
Attn: Helpdesk Canvas
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E-mail: canvas@tue.nl

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