

# General housing conditions

- The TU/e housing service is available to international Bachelor's, Masters's, exchange students, PhD-Students and PDEng students.
- Persons already residing in the Netherlands and persons with the Dutch nationality cannot make use of the TU/e housing service.
- TU/e cannot guarantee housing. A limited number of accommodations is available via TU/e. Therefore you will most likely need to make your own housing arrangements.
- The minimum period of stay is one semester for Exchange students.
- Please note that the TU/e can only mediate in finding accommodation one time, at the moment that you arrive in the Netherlands. If housing is not available with our partners, you will be informed about how you can make arrangements via the private market.
- For PhD and PdEng-students: The application form for housing needs to be at the International Office of Education and Student Affairs (ESA) at least two months before your arrival.
- You will be informed in advance from which date you can rent the accommodation.
- Bachelor's and Master's students who are accommodated via TU/e receive a rental agreement starting in August that is valid for the period stated by the landlord.
- Exchange students will receive a rental agreement for a fixed period of 1 or 2 semesters.
- Please note that pets are not allowed in any of the accommodation available via TU/e.
- If you decline the offer for available accommodation, you will need to arrange accommodation yourself. TU/e will not provide any financial compensation in that case.
- TU/e cannot guarantee that your preferred type of accommodation is available. Offer for accommodation is based on availability.
- In a house with shared bathroom and kitchen, the facilities are shared with men and women. TU/e cannot arrange housing for women only or men only.

## Housing conditions for Vestide accommodation

- Students renting from the housing bureau Vestide will receive an email from Vestide a few weeks before arrival in Eindhoven. The subject line of this email is: "Account information for housing in Eindhoven by Vestide". Keep an eye on your inbox as this email contains important information concerning your accommodation!
- After you have received the email from Vestide, you can log in to the Vestide website and choose your accommodation.
- You have 8 days to choose your accommodation after receipt of the email.
- Please note that the availability date of the accommodation you select, will be the start date of the rental agreement. This means the start date of the rental agreement may not exactly match your desired start date.
- After you have selected the accommodation of your preference, you will need to pay the first's month rent immediately. Exchange students have to pay the rent for the whole semester. This can be done via Paypal or via credit card. It is not possible to make a payment via bank transfer. Once you have made the payment, you will receive an email that the selected accommodation is reserved for you.
- If you do not have a credit card, set up a Paypal account as quickly as possible. You can only book accommodation if you have an active Paypal account with the required balance. For the terms and conditions, please check [www.paypal.com](http://www.paypal.com).
- If you do not select accommodation during the 8 days that the Vestide login account is valid, you lose your account and your housing application will be cancelled. You will then have to arrange your own accommodation for you stay in Eindhoven.
- Exchange students will receive a rental agreement for a fixed period of one semester or two semesters. The agreement cannot be extended.

- Bachelor's and Master's students will receive a rental agreement for a maximum period of two years.
- PhD-students and PDEng-students receive a rental agreement for the duration of their stay at TU/e.
- Please note that if you wish to cancel your accommodation after you've paid the first's month rent, this will not be refunded.
- When signing your rental agreement you will need to pay a cleaning fee to Vestide. The cleaning fee for a room or semi-private accommodation is €75, for a one person private accommodation the fee is € 105, for a two person accommodation the fee is €160 and for family accommodation the fee is € 215.
- Vestide charges a fee for the bed linen that is provided. The fee for a 1-person accommodation is € 45,38, the fee for a 2-person accommodation is € 90,76.

### **Housing conditions for Friendly Housing accommodation (For Bachelor's, Master's and Exchange students)**

- Students renting from the housing bureau Friendly Housing will receive an email from Friendly Housing with the link to the booking website of Friendly Housing.
- Keep an eye on your inbox as this email contains important information concerning your accommodation!
- After you have selected the accommodation of your preference, you will need to pay the first's month rent within 5 days. Exchange students have to pay the rent for the whole semester. This can be done via bank transfer or via the payment link provided by Friendly Housing. Once your payment has been received by Friendly Housing, you will receive an email that the selected accommodation is reserved for you.
- All students receive a rental agreement for a minimum period of 6 months. After this period the rental agreement will continue automatically. To end the rental agreement after the first 6 months, you need to cancel the agreement at least one calendar month in advance. It's not possible to end the agreement before the period of 6 months has passed.
- Some accommodations are short stay accommodations, this means the maximum period of stay is 6 months. This is clearly stated in the advertisement of the accommodation.
- Friendly Housing charges an administration fee of € 200 (excl. 21% taxes) for each booking.
- A onetime cleaning fee is charged. This fee varies from € 50 to € 150 depending on the accommodation.
- The costs for a linen package are € 75.
- A deposit (amounts depends on monthly rent) is charged for each accommodation.