



Link: <https://ktc.breezy.hr/p/df37f22c485a01-service-business-designer-entrepreneurial-starter-fulltime-internship>

Service Designer

As one of our Service Design Interns, you work on innovation, research, or entrepreneurship projects with your team, always joined by a strategic lead. You are the advocate of the customer, and understand the juggling of their needs with the business goals of organizations. You have your creative toolset and modern know-how of customer centricity to drive the design and validation of new propositions. In addition to that, you can easily empathize with the stakeholders and are skilled in visualizing and delivering your insights.

We are looking for motivated people who want to look beyond execution. We would love you to have a strategic view on business, and the persuasion power to bring people into your story. Apart from your project work, we work together in improving our way of working through research, business development, and marketing activities.

Must-haves

1. You have are university student in Strategic Design, Design for Interaction, UX Design or similar;
2. Wants to develop skills in Service Design, Corporate Startups, or other human-centered innovation programs;
3. You have discovered AND delivered services before, and have the proof to show it;
4. Fluency with the service design toolset: qualitative research, personas, journeys.
5. Speaks Dutch
6. Speaks English
7. Self-directed and motivated to improve our practice;

Nice to have:


1. Speak Spanish (this is a very welcomed plus).
2. UX and digital product design Experience (as freelancer or in school);
3. Have specific interests within the SD practice and wants to develop them;
4. Can work at a high work pace and takes ownership for output and results;
5. Has an extra mile attitude;
6. Modest but confident and persuasive;
7. Curious and believes in life-long learning;




You work with top companies in innovative environments;




Hybrid work (remote/on-site) with a lot of freedom. We believe that you care about the work you do, and that's what matters, not the hours;

 An inclusive team of ambitious young professionals where teamwork is paramount;

 A Mac Laptop;

 Fresh daily lunch available in the building (€);

 An internship salary