

User Experience Internship February / July 2022

Careers That Change Lives

The Experience Design & Innovation team as part of the Global User Services organization within IT is looking for a User Experience Intern to support us to improve the lives of employees, patients and healthcare professionals.

As UX intern you will focus on your individual project and support the multi-disciplinary design team on a variety of initiatives across business units. The individual project is focusing on the employee experience: How might we reimagine the employee experience so that people feel more productive and engaged? The employee experience is more important than ever, now we're moving towards a hybrid way of working. For Medtronic, to be able to deliver world class patient and customer solutions, it is vital to ensure a great employee experience. During the individual project you will cover all steps as part of the design process: from doing qualitative research to uncover pain points and opportunities, to developing ideas and translating these into one or more tangible solutions.

Tasks And Responsibilities

- Conduct quantitative & qualitative user research and user testing at every stage of the product life cycle. Uncover pain points and define opportunity areas across the end-to-end employee journey.
- Analyse research findings and test results, synthesize insights and communicate them to designers and other stakeholders.
- Translate business and user needs, along with technology constraints into design solutions that are meaningful, easy to use and engaging.
- Define concepts at different levels of fidelity. Create storyboards, wireframes, visual designs and prototypes to demonstrate product design ideas.

Must Haves

- Currently studying Communication and Multimedia Design, ICT & Media, Digital Design, Industrial Design or similar (Bachelor or Master).
- Passionate about healthcare, human-centered design and all things digital.
- You are a team player, empathetic and creative.
- Experience with design and prototyping tools such as Figma, Sketch or Adobe XD.
- Fluent in English.

Practical Conditions

- Start date around February would be ideal, for a duration of 6 or 12 months depending on your study.
- Part-time or full time.
- Both remote and hybrid working is supported (working on-site at our Heerlen office in combination with remote collaboration).

About Medtronic

Together, we can change healthcare worldwide. At Medtronic, we push the limits of what technology, therapies and services can do to help alleviate pain, restore health and extend life. We challenge ourselves and each other to make tomorrow better than yesterday. It is what makes this an exciting and rewarding place to be.

We want to accelerate and advance our ability to create meaningful innovations - but we will only succeed with the right people on our team. Let's work together to address universal healthcare needs and improve patients' lives. Help us shape the future.

Founded in 1949 as a medical repair company, we're now among the world's largest medical technology, services and solutions companies, employing more than 90,000+ people worldwide, serving physicians, hospitals and patients in over 150 countries. With our European Operations Center for Distribution and Shared Services in Heerlen, the Bakken Research Center in Maastricht, our manufacturing facility in Kerkrade, and the Dutch sales office in Eindhoven, Medtronic Netherlands has more than 2,000 employees.