

Internship position UL-Wiklund Utrecht

Helping clients develop safe, usable, and satisfying medical products

UL-Wiklund is a Human Factors Engineering (HFE) consulting team that helps clients develop safe, usable, and satisfying products, as well as analyze complex human interactions. Many of our clients produce consumer products, but we are specialized in usability and use-safety evaluation of medical devices. The services we frequently provide to our clients include user research (e.g., user observations, user interviews, benchmark tests), design support (e.g., user interface design, user interface prototyping, infographics), HFE evaluation (e.g., usability testing, heuristic analysis, design critique, forensic analysis), HFE support (e.g., HFE program planning, training).

Our European office is located in Utrecht and we also have offices in Concord (MA, USA), Chicago (IL, USA), and Tokyo (Japan). In total, our team includes 48 staff members, of which 11 are based in Utrecht. We have a creative and energetic team, which comprises various backgrounds in human factors/ergonomics, psychology, and design engineering.

We currently have a position available for an intern to support our Utrecht office. We are looking for an MSc student who has a passion for usability and human factors. Excellent English verbal and writing skills and the ability to multi-task are important. Experience with user interface design is a plus. Internships usually last between 3 and 6 months on a full-time basis and you will receive a monthly compensation.

As an intern you will be involved in some or all of the following activities: participate in conducting usability tests; collect and analyze data of various user research activities; contribute to human factors reviews of user interfaces (hardware, software, and documents); write portions of technical proposals, reports, user interface specifications; and/or contribute to client presentations led by project directors. As we serve clients that operate worldwide, we might ask you to travel to client facilities or user research venues within Europe and abroad.

UL-Wiklund is part of UL, a global independent safety science company with more than a century of expertise innovating safety solutions from the public adoption of electricity to new breakthroughs in areas such as sustainability, renewable energy, mobile payment security and nanotechnology. Dedicated to promoting safe living and working environments, UL helps safeguard people, products and places in important ways, facilitates trade and provides peace of mind.

For more information check www.wiklundrd.com or contact Veerle Migchelbrink.

To apply for an internship at UL-Wiklund, please send a short motivation, your resume and sample portfolio (if available) to: Veerle.Migchelbrink@ul.com