

Frequently Asked Questions student mobility during the 2022-2023 academic year

Student mobility abroad

Is physical student mobility abroad allowed 2022-2023 academic year?

- TU/e will allow all physical mobility, under strict conditions, for both courses (exchange) and internships/(graduation) research projects worldwide.

What are the conditions to go abroad?

- Outgoing mobilities of all types (courses, internships, and thesis research projects) during AY 2022-2023 is allowed to green, yellow and in some cases to “Covid” Orange (temporary exception (1), conditions apply). This goes for countries within and outside Europe.
- Incoming exchange during AY 2022-2023 is allowed except from countries for which a travel ban applies.
- In all cases travelling to code red countries is not allowed.

(1) “Temporary exception: Students may be permitted by exception to do an internship, thesis, or exchange programme (courses) in a code orange area, but only if the colour code is orange due to Corona and if all conditions mentioned in the ‘Exception procedure travelling to code orange countries (Corona)’ have been met. See information on the [studyguide pages](#)

- In all cases TU/e respects and follows the guidelines from RIVM and the general travel advice issued by the Ministry of Foreign Affairs (BZ) regarding the area (country) concerned. The other important source to determine if physical mobility outside Europe is possible, as well as incoming exchange students can come to TU/e, is the EU safe list (source: [EU’s List of Epidemiologically Safe Countries Amid COVID-19 - SchengenVisaInfo.com](#)). This list will be used as reference by internationalization coordinators at the department.

This advice and the aforementioned conditions also apply to study trips organized by TU/e study associations.

- If you go abroad for an exchange or internship/project, you are responsible to keep track about the actual situation and measurements that are in place in the country of your destination. The most accurate information about the COVID-19 situation and applicable color code in European countries can be found on [the website of the Ministry of Foreign Affairs](#).

Please note:

- In case the color code changes from green/yellow to orange shortly before the actual date of your planned stay abroad, please consult the situation with your departmental internationalization coordinator and check the above mentioned exception procedure on the [studyguide pages](#).
- In case the color code changes from yellow to red shortly before the actual start date of your planned (and approved) exchange for courses/internship/research project, unfortunately the urgent advice will be to cancel your trip. Any costs occurred to arrange this study abroad trip will not be reimbursed by TU/e.
- If the color code changes from green/yellow to orange or red after departure to the country of destination and repatriation of TU/e students is necessary before the end of the mobility

period, the travel costs for repatriation will be for the university. Costs that are intended are the costs that must be incurred for students to be able to travel back to the Netherlands before the actual end date of their mobility period. Other costs, including costs in the event of premature termination of the rental obligation, costs for doing a PCR test before travelling or any costs related to quarantine obligations, are for the student's own account.

Can I take online courses (virtual mobility) only at a university abroad (within and outside Europe)?

TU/e does not recognize a complete online exchange as a replacement of the physical form of international experience. If you have to follow (some) online courses during your exchange period abroad in one of the countries that are allowed again, you must inform your departmental exchange coordinator. Please note there are no grants or scholarships available for a complete virtual/online mobility (exchange or internship/graduation project) when staying in The Netherlands.

Am I eligible to receive a mobility grant when I receive formal approval to do an exchange or internship/research project abroad?

You are eligible for TU/e mobility grant if you undertake an exchange or internship/research project within Europe when you meet the criteria for permission to go abroad and if all standard (Erasmus+) conditions for granting a scholarship are met.

Please note:

- In case the exchange or internship period abroad will not take place due to COVID-19 restrictions or travel advice orange/red or has to be aborted before the end of the exchange period, it could be that you need to reimburse the full grant amount that you received in advance.
- The mobility grants are explicitly not available for virtual exchange or a virtual internship.
- Only students who have received permission of the department to go abroad in case of code orange are eligible to receive a grant.

Can I defer my planned exchange semester to the next semester?

Yes, this is allowed in case the partner university offers enough allocated places during semester 2 of the academic year 2022-2023. Please contact the departmental exchange coordinator about the possibilities. Be aware that this could mean that you could face study delay and that the situation around COVID-19 will not change for the best and could also be canceled during the second semester of the academic year 2022-2023.

What if my exchange (for courses)/ research project/ internship is canceled at the last moment? Is it still possible to register for courses at TU/e after the registration deadline?

Yes, please contact the departmental exchange coordinator for the specific steps for each department. Be aware that some courses may no longer be available due to limited spaces.

Who decides if I can do an online internship abroad?

The dean of the department of your studies - or in case of an interdepartmental master's program the dean of the coordinating department - takes the final decision and must approve your online internship/research project abroad.

Am I, as an international student, currently residing in my home country, allowed to take an internship there?

This may be possible, but it is bound to strict conditions and only with the permission of the dean of the department. In this case you should contact the departmental exchange coordinator.

Insurance

What is covered by AON Insurance policies?

Coverage depends on the type of insurance the student has;

- I the Aon Student Insurance or
- II the Business Travel Insurance

Ad I Aon Student Insurance

Students who travel to a country that has the code yellow and changes from yellow to orange for study and/or internship still have coverage for (additional) medical costs in accordance with the conditions, including medical costs because of COVID-19. Students need to take out this insurance for the entire period that they study and/or do an internship abroad. This is to prevent them from taking out cover until, for example, a 2nd or 3rd COVID-19 outbreak occurs. In these cases, COVID-19 will be excluded from coverage.

Aon Student Insurance and Cancellation

Not being able to continue an internship and/or study abroad, for which the student has already incurred costs, for example, a ticket, are not covered by the insurance. Any ticket costs can be claimed from the airline. Depending on their policy and the reason for cancellation, they may be eligible for (partial) compensation.

Aon Student Insurance and Quarantine Requirements

Any costs incurred for (mandatory) quarantine are not covered by the insurance. Students who have to be quarantined for 2 weeks, compulsory or otherwise, before entering a country, must be aware about additional costs that they have to pay themselves. For more information, please refer to [the IATA website](#).

Aon Student Insurance and Repatriation

Concerning repatriation, there is a cover for:

- medical repatriation of students to the Netherlands or the nearest country, also at COVID-19.
- repatriation of the student to home country in the event of serious illness or death of a family member in the 1st or 2nd degree.
- repatriation of the 1st or 2nd degree family to the student as a result of serious illness or death of the student.
- repatriation of the insured's mortal remains to the home country.

Excluded from coverage

- Repatriation as a result of a COVID-19 outbreak in the internship and/or study country of the student, for example, due to a lockdown.
- A country turns orange or red and the student wants to leave.

Ad II Business Travel Insurance (60187816)

COVID-19 coverage Business Travel Insurance

The following conditions are set for eligibility for medical expenses:

- Before departure to go abroad, a student may not show/have any symptoms of or already have COVID-19 infection.
- Students who travel to an orange country for study and/or internship are covered for secondary medical costs as a result of COVID-19 in accordance with the conditions. This also applies to necessary trips. It is up to the student or the educational institution to indicate this. The internship/study abroad must be part of the study.
- If a student is in a country that turns from yellow to orange or to red, the additional medical costs cover will of course remain in effect.

Business Travel Insurance in case of Cancellation / Quarantine Requirements and Repatriation

The same conditions for cover apply under this insurance as with the Aon Student Insurance.